

GENERAL SERVICES ADMINISTRATION

Federal Supply Service
Authorized Federal Supply Schedule Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through GSA Advantage!, a menu-driven database system. The INTERNET address for GSA Advantage! is <http://www.gsaadvantage.gov>

MAS Schedule

FSC Group, Part, and Section or Standard Industrial Group (as applicable)
FSC Class(es)/Product code(s) and/or Service Codes (as applicable)

Contract number **GS-35F-0253N**

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov.

Contract period. 01/27/2003 to 01/26/2023

Contractor's name, address, and phone number (include toll-free WATS number and FAX number, if applicable)

Information Strategies, Inc.
("InfoStrat")

5101 Wisconsin Avenue NW
Suite 420

Washington, D.C. 20016

202-364-8822

202-364-8919 fax

www.infostrat.com

Business size. Small

(ii) CUSTOMER INFORMATION: The following information should be placed under this heading in consecutively numbered paragraphs in the sequence set forth below. If this information is placed in another part of the Federal Supply Schedule Price List, a table of contents must be shown on the cover page that refers to the exact location of the information.

1a. Table of awarded special item number(s) with appropriate cross-reference to item descriptions and awarded price(s).

<u>FSC CLASS</u>	<u>PRODUCT DESCRIPTION</u>
Special Item No. 54151S	INFORMATION TECHNOLOGY PROFESSIONAL SERVICES
541611	PROFESSIONAL SERVICES
OLM	ORDER LEVEL MATERIALS (OLM)

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the

customer, should show the range of the lowest price, and cite the areas to which the prices apply.

Lowest Priced Model Number and Unit Price
N/A

1c. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. If hourly rates are not applicable, indicate "Not applicable" for this item.

Labor Category	Govt Site	InfoStrat Site
Project Lead/Manager	\$148.10	\$167.73
Help Desk Specialist I	\$72.08	\$81.63
Help Desk Specialist II	\$93.80	\$106.23
Help Desk Specialist III	\$103.67	\$117.41
Help Desk/PC Support Manager	\$115.52	\$130.83
Customer Support/User Liaison	\$49.37	\$55.91
Business Systems Analyst I	\$113.55	\$128.59
Business Systems Analyst II	\$128.36	\$145.37
Business Systems Analyst III	\$138.23	\$156.55
Application Systems Analyst I	\$123.42	\$139.77
Application Systems Analyst II	\$148.10	\$167.73
Application Systems Analyst III	\$172.79	\$195.68
Software Engineer I	\$74.05	\$83.86
Software Engineer II	\$93.80	\$106.23
Software Engineer III	\$123.42	\$139.77
Software Engineer IV	\$148.10	\$167.73
Software Engineer V	\$172.79	\$195.68
Web Application Developer I	\$123.42	\$139.77
Web Application Developer II	\$148.10	\$167.73
Web Application Developer III	\$172.79	\$195.68
Database Architect I	\$123.42	\$139.77
Database Architect II	\$148.10	\$167.73
Database Architect III	\$172.79	\$195.68
Systems Administrator	\$148.10	\$167.73

Network Engineer I	\$93.80	\$106.23
Network Engineer II	\$123.42	\$139.77
Network Engineer III	\$148.10	\$167.73
Information Services Consultant	\$197.47	\$223.64
Associate Consultant	\$233.20	\$233.20
Consultant	\$255.20	\$255.20
Senior Consultant	\$278.30	\$278.30
Principal Consultant	\$294.80	\$294.80
Architectural Consultant	\$311.30	\$311.30
Managing Consultant	\$278.30	\$278.30
Technician V	\$275.00	\$275.00
Technician IV	\$247.50	\$247.50
Technician III	\$220.00	\$220.00
Technician II	\$192.50	\$192.50
Technician I	\$165.00	\$165.00
Technician	\$137.50	\$137.50
Associate Technician	\$110.00	\$110.00

InfoStrat offers the full spectrum of professional services that span the entire life cycle of application development. These services include, but are not limited to:

1. **Project Lead/Manager.** Designs, plans, and coordinates work teams. Provides technical support to project team members. Handles complex application features and technical designs. Designs and implements the components required for complex application features. Requires a bachelor's degree in a related area with at least 7 years of experience in the field. Generally manages a group of applications systems analysts. Relies on experience and judgment to plan and accomplish goals. Typically reports to a senior manager.
2. **Help Desk Specialist I.** Provides support to end users on a variety of issues. Identifies, researches, and resolves technical problems. Responds to telephone calls, email and personnel requests for technical support. Tracks and monitors the problem to insure a timely resolution. May require an associate's degree in a related area and 0-2 years of experience in the field or in a related area. Has knowledge of commonly used concepts, practices, and procedures within a particular field. Relies on instructions and pre-
3. **Help Desk Specialist II.** Provides support to end users on a variety of issues. Identifies, researches, and resolves technical problems. Responds to telephone calls, email and detailed description of user needs, program functions, and steps required to develop or modify computer programs. Requires a bachelor's degree in area of specialty or 3 years of experience in the field or in a related area. Familiar with a variety of the field's concepts, practices, and procedures. Relies on extensive experience and judgment to plan and accomplish goals. Performs a variety of tasks. Leads and directs the work of others. A wide degree of creativity and latitude is expected. Typically reports to a manager or head of a unit/department.
4. **Help Desk Specialist III.** Provides support to end users on a variety of issues. Identifies, researches, and re-solves technical problems. Responds to telephone calls, email and personnel requests for technical support. Tracks and monitors the problem to insure a timely resolution. May require an associate's degree in a related area and 4+ years of experience in the field or in a related area. Familiar with a variety of the field's concepts, practices, and procedures. Relies on experience and judgment to plan and accomplish goals. Performs a variety of complicated tasks. May lead and direct the work of others. Typically reports to a supervisor or manager. A wide degree of creativity and latitude is expected.
5. **Help Desk/PC Support Manager** Directs, establishes, plans and implements the policies and procedures to support the organization's PC support services. Manages the deployment, maintenance, support and upgrade of servers, desktop PC, hardware, software, operating systems and distributed printers. May require a bachelor's degree in a related area and at least 7 years of experience in the field. Generally manages a group of exempt and nonexempt employees. Relies on experience and judgment to plan and accomplish goals. Typically reports to an executive.
6. **Customer Support/User Liaison.** Responds to customer inquiries regarding orders, billing inquiries and technical problem notifications. Documents customer trouble reports in trouble ticketing system and escalates according to established standard operating procedures. Also

reviews requests, contacts customers to clarify request, ensuring all necessary information is included and may route requests to the appropriate department. May require a bachelor's degree with at least 1 year of experience in technical support. Must be familiar with client server platforms support and various system applications. Relies on instructions and pre-established guidelines to perform the functions of the job. Works under immediate supervision; typically reports to a supervisor or manager.

7. Business Systems Analyst I. Reviews, analyzes, and evaluates business systems and user needs. Formulates systems to parallel overall business strategies. Writes detailed description of user needs, program functions, and steps required to develop or modify computer programs. May require a bachelor's degree in a related area or 2 years of experience in the field or in a related area. Familiar with relational database concepts, and client-server concepts. Relies on experience and judgment to plan and accomplish goals. Performs a variety of complicated tasks.

8. Business Systems Analyst II. Reviews, analyzes, and evaluates business systems and user needs. Formulates systems to parallel overall business strategies. Writes detailed description of user needs, program functions, and steps required to develop or modify computer programs. Requires a bachelor's degree in area of specialty or 3 years of experience in the field or in a related area. Familiar with a variety of the field's concepts, practices, and procedures. Relies on extensive experience and judgment to plan and supports and/or installs software applications. Participates in the testing process through test review and analysis, test witnessing and certification of software. Requires a bachelor's degree in a related area and 0-2 years of experience in the field or in a related area. Has knowledge of commonly used concepts, practices, and procedures within a particular field. Relies on instructions and pre-established guidelines to perform the functions of the job. Works under immediate supervision. Primary job functions do not typically require exercising independent judgment. Typically reports to a manager.

9. Business Systems Analyst III. Reviews, analyzes, and evaluates business systems and user needs. Formulates systems to parallel overall business strategies. Writes detailed description of user needs, program functions, and steps required to develop or modify computer programs. Requires a bachelor's degree in area of specialty or at least 5 years of experience in the field or in a related area. Demonstrates expertise in a variety of the field's concepts, practices, and procedures. Relies on extensive experience and judgment to plan and accomplish goals. Performs a variety of tasks. May provide consultation on complex projects and is considered to be the top-level contributor/specialist. A wide degree of creativity and latitude is expected. Typically reports to a manager or head of a unit/department.

10. Applications Systems Analyst I. Reviews, analyzes, and modifies programming systems including encoding, testing, debugging and installing to support an organization's application systems. Consults with users to identify current operating procedures and to clarify program objectives. May require a bachelor's degree in a related area and 0-3 years of experience in the field or in a related area. Has knowledge of commonly used concepts, practices, and procedures within a particular field. Relies on instructions and pre-established guidelines to perform the functions of the job. Works under immediate supervision. Primary job functions do not typically require exercising independent judgment. Typically reports to a project leader or manager.

11. Applications Systems Analyst II. Reviews, analyzes, and modifies programming systems including encoding, testing, debugging and installing to support an organization's application systems. Consults with users to identify current operating procedures and to clarify program objectives. May be expected to write documentation to describe program development, logic, coding, and corrections. Writes manual for users to describe installation and operating procedures. May require a bachelor's degree in a related area and 2-5 years of experience in the field or in a related area. Familiar with relational databases and client-server concepts. Relies on limited

experience and judgment to plan and accomplish goals. Performs a variety of tasks. Works under general supervision; typically reports to a project leader or manager. A certain degree of creativity and latitude is required.

12. Applications Systems Analyst III.

Reviews, analyzes, and modifies programming systems including encoding, testing, debugging and installing to support an organization's application systems. Consults with users to identify current operating procedures and to clarify program objectives. May be expected to write documentation to describe program development, logic, coding, and corrections. Writes manuals for users to describe installation and operating procedures. Requires a bachelor's degree in a related area and at least 5 years of experience in the field or in a related area. Must have a working knowledge of relational databases and client-server concepts. Relies on experience and judgment to plan and accomplish goals. Performs a variety of complicated tasks. May lead and direct the work of others. Typically reports to a project leader or manager. A wide degree of creativity and latitude is expected.

13. Software Engineer I. Designs, modifies, develops, writes and implements software programming applications. Supports and/or installs software applications. Participates in the testing process through test review and analysis, test witnessing and certification of software. Requires a bachelor's degree in a related area and 0-2 years of experience in the field or in a related area. Has knowledge of commonly used concepts, practices, and procedures within a particular field. Relies on instructions and pre-established guidelines to perform the functions of the job. Works under immediate supervision. Primary job functions do not typically require exercising independent judgment. Typically reports to a manager.

14. Software Engineer II. Designs, modifies, develops, writes and implements software programming applications. Supports and/or installs software applications. Participates in the testing process through test review and analysis, test witnessing and certification of

software. Requires a bachelor's degree in a related area and 2-4 years of experience in the field or in a related area. Familiar with standard concepts, practices, and procedures within a particular field. Relies on limited experience and judgment to plan and accomplish goals. Performs a variety of tasks. Works under general supervision; typically reports to a manager. A certain degree of creativity and latitude is required.

15. Software Engineer III. Designs, modifies, develops, writes and implements software programming applications. Supports and/or installs software applications. Participates in the testing process through test review and analysis, test witnessing and certification of software. Requires a bachelor's degree in a related area and 4-6 years of experience in the field or in a related area. Familiar with a variety of the field's concepts, practices, and procedures. Relies on experience and judgment to plan and accomplish goals. Performs a variety of complicated tasks. May lead and direct the work of others. May report directly to a project lead or manager. A wide degree of creativity and latitude is expected.

16. Software Engineer IV. Designs, plans, and coordinates work teams. Provides technical support to project team members. Requires a bachelor's degree in a related area and 6-8 years of experience in the field. Generally manages a group of software developers/engineers. Relies on experience and judgment to plan and accomplish goals. Typically reports to a senior manager. May require a bachelor's degree in a related area and 2-4 years of experience in the field or in a related area. Must have a working knowledge designing, developing and manipulating databases, data warehouses and multidimensional databases. Relies on experience and judgment to plan and accomplish goals. Performs a variety of tasks. Works under general supervision; typically reports to a project leader or manager. A certain degree of creativity and latitude is required.

17. Software Engineer V. Designs, plans, and coordinates work teams. Provides technical support to project team members. Requires a bachelor's degree in area of specialty and at least 8-10 years of

experience in the field or in a related area. Demonstrates expertise in a variety of the field's concepts, practices, and procedures. Relies on extensive experience and judgment to plan and accomplish goals. Performs a variety of tasks. May provide consultation on complex projects and is considered to be the top-level contributor/specialist. A wide degree of creativity and latitude is expected.

18. Web Application Developer I. Designs, develops, and implements software packages for web sites. Troubleshoots, debugs and implements software code. May require a bachelor's degree in a related area or 0-2 years of experience in the field or in a related area. Has knowledge of standard concepts, practices, and procedures within a particular field (i.e., SQL, C++, HTML, CGI and JavaScript). Relies on limited experience and judgment to plan and accomplish goals. Performs a variety of tasks. Works under general supervision; typically reports to a project leader or manager.

19. Web Application Developer II. Designs, develops, and implements software packages for web sites. Troubleshoots, debugs and implements software code. May require a bachelor's degree in a related area or at least 2 years of experience in the field or in a related area. Has knowledge of standard concepts, practices, and procedures within a particular field (i.e., SQL, C++, HTML, CGI and JavaScript). Relies on limited experience and judgment to plan and accomplish goals. Performs a variety of tasks. Works under general supervision; typically reports to a project leader or manager. A certain degree of creativity and latitude required.

20. Web Application Developer III. Consults with clients and other project team members to design, build and manage web sites. Develops installation programs for websites. May negotiate contracts/agreements with software vendors and other internet companies. May require a bachelor's degree in a related area or 3-5 years of experience in the field or in a related area. Has knowledge of a variety of concepts, practices, and procedures within a particular field (i.e., SQL, C++, HTML, CGI and JavaScript). Relies on experience and judgment to plan and accomplish goals. Performs a variety

of complicated tasks. May lead and direct the work of others. Typically reports to a project leader or manager. A wide degree of creativity and latitude is expected.

21. Database Architect I. Designs and builds relational databases. Develops strategies for data acquisitions, archive recovery, and implementation of a database. Cleans and maintains the database by removing and deleting old data. May require an associate's degree in a related area and 0-2 years of experience in the field or in a related area. Has knowledge of commonly used concepts, practices, and procedures within a particular field. Relies on instructions and pre-established guidelines to perform the functions of the job. Works under immediate supervision. Primary job functions do not typically require exercising independent judgment. Typically reports to a supervisor or manager.

22. Database Architect II. Designs and builds relational databases. Develops strategies for data acquisitions, archive recovery, and implementation of a database. Cleans and maintains the database by removing and deleting old data. Provides tactical and strategic input on overall network planning and related projects. May require a bachelor's degree in a related area and 4-6 years of experience in the field or in a related area. Familiar with a variety of the field's concepts, practices, and procedures. Relies on experience and judgment to plan and accomplish goals. Performs a variety of complicated tasks. May lead and direct the work of others. Typically reports to a project manager. A wide degree of creativity and latitude is expected.

23. Database Architect III. Designs and builds relational databases. Develops strategies for data acquisitions, archive recovery, and implementation of a database. Cleans and maintains the database by removing and deleting old data. May require an associate's degree in a related area and 4-6 years of experience in the field or in a related area. Must be able to design, develop and manipulate Oracle databases, data warehouses and multidimensional databases. Relies on experience and judgment to plan and accomplish goals. Performs a variety of

complicated tasks. May lead and direct the work of others. Typically reports to a project leader or manager. A wide degree of creativity and latitude is expected.

24. System Administrator. Installs, configures and maintains organization's network. Builds networks and administers the networks. Performs system backups on its internal and external web network servers. Designs and supports server system(s) and supporting software. May require a bachelor's degree in a related area and 0-2 years of experience in the field or in a related area. Has knowledge of commonly used concepts, practices, and procedures within a particular field. Relies on instructions and pre-established guidelines to perform the functions of the job. Works under immediate supervision. Primary job functions do not typically require exercising independent judgment. Typically reports to a project leader or manager.

25. Network Engineer I. Reviews, plans, and evaluates network systems. May troubleshoot network systems and recommend improvements to network. Provides documentation/project tracking and management reporting. Provides tactical and strategic input on overall network planning and related projects. May require a bachelor's degree in a related area and 0-2 years of experience in the field or in a related area. Has knowledge of commonly used concepts, practices, and procedures within a particular field. Relies on instructions and pre-established guidelines to perform the functions of the job. Works under immediate supervision. Primary job functions do not typically require exercising independent judgment. Typically reports to a project leader or manager.

26. Network Engineer II. Reviews, plans, and evaluates network systems. May troubleshoot network systems and recommend improvements to network. Provides documentation/project tracking and management reporting. Provides tactical and strategic input on overall network planning and related projects. May require a bachelor's degree in a related area and 2-4 years of experience in the field or in a related area. Familiar with standard concepts, practices, and procedures within a particular field. Relies

on limited experience and judgment to plan and accomplish goals. Performs a variety of tasks. Works under general supervision; typically reports to a project leader or manager. A certain degree of creativity and latitude is required.

27. Network Engineer III. Reviews, plans, and evaluates network systems. May troubleshoot network systems and recommend improvements to network. Provides documentation/project tracking and management.

28. Information Services Consultant. Works with end user groups to evaluate and solve technical problems. Analyzes, designs, and implements system changes. Requires a bachelor's degree and at least 7 years of experience in the field or in a related area. Familiar with a variety of the field's concepts, practices, and procedures. Relies on experience and judgment to plan and accomplish goals. Performs a variety of complicated tasks. May lead and direct the work of others. A wide degree of creativity and latitude is expected.

29. Associate Consultant. Five plus years demonstrated performance in related technology. Experienced in topics such as complex networks, messaging, cross-platform integration and large-scale, complex systems design and implementation. Microsoft will have formally trained this individual in one or more of the following areas: Microsoft Solutions Framework, product futures, and relevant Certified Training associated with Microsoft's products.

30. Consultant. Five plus years demonstrated performance in related technology. Experienced in topics such as complex networks, messaging, cross-platform integration and large-scale, complex systems design and implementation. Microsoft will have formally trained this individual in one or more of the following areas: Microsoft Solutions Framework, product futures, and relevant Certified Training associated with Microsoft's products.

31. Senior Consultant. Five to fifteen years demonstrated performance in related technology. Experienced in topics such as complex networks, messaging, cross-platform integration and large-scale,

complex systems design and implementation. This individual will have been formally trained by Microsoft in one or more of the following areas: Microsoft Solutions Framework, product futures, and relevant Certified Training in infrastructure and/or development areas associated with Microsoft's products.

32. Principal Consultant. Five to fifteen years demonstrated performance in related technology. Experienced in topics such as complex networks, messaging, cross-platform integration and large-scale, complex systems and applications design and implementation. This individual will have been formally trained by Microsoft in one or more of the following areas: Microsoft Solutions Framework, product futures, and relevant Certified Training in infrastructure and/or development areas associated with Microsoft's products.

33. Architectural Consultant. Five to twenty years demonstrated performance in related technology. Experienced in topics such as complex networks, messaging, cross-platform integration and large-scale, complex systems and applications design and implementation. This individual will have been formally trained by Microsoft in one or more of the following areas: Microsoft Solutions Framework, product futures, and relevant Certified Training in infrastructure and/or development areas associated with Microsoft's products.

34. Managing Consultant. Five to fifteen years demonstrated performance in related technology and business management. Experienced in business development and managing projects involving such complex networks, cross-platform integration and large-scale, complex systems design and implementation. This individual will have been formally trained by Microsoft in one or more of the following areas: Microsoft Solutions Framework, product futures, and relevant Certified Training in infrastructure and/or development areas associated with Microsoft's products.

35. Technician V. Eight or more years demonstrated performance in related technology. Experienced in topics such as complex networks, messaging, cross-platform integration and large-scale, complex systems design and implementation. This individual will have

been trained in one or more of the following areas: Microsoft Solutions Framework, product futures, and relevant Certified Training associated with Microsoft's products.

36. Technician IV. Five to eight years demonstrated performance in related technology. Experienced in topics such as complex networks, messaging, cross-platform integration and large-scale, complex systems design and implementation. This individual will have been trained in one or more of the following areas: Microsoft Solutions Framework, product futures, and relevant Certified Training associated with Microsoft's products.

37. Technician III. Five plus years demonstrated performance in related technology. Experienced in topic such complex networks, cross-platform integration and large-scale, complex systems design and implementation. This individual will have been trained in product futures, and relevant Certified Training associated with Microsoft's products.

38. Technician II. Three to five years demonstrated performance in related technology. Experienced in topic such complex networks, cross-platform integration and large-scale, complex systems design and implementation. This individual will have been trained in product futures, and relevant Certified Training associated with Microsoft's products.

39. technician I. One to five years demonstrated performance or internship in related technology. Experienced in topic such complex networks, cross-platform integration and large-scale, complex systems design and implementation. This individual will have been trained in product futures, and relevant Certified Training associated with Microsoft's products.

40. Technician. One to three years demonstrated performance or internship in related technology. Experienced in topic such networks, integration and systems design and implementation.

41. Associate Technician. Experienced in topic such networks, integration and systems design and implementation.

2. Maximum order. \$5,000,000.00

3. Minimum order \$50.00

4. Geographic coverage (delivery area).

The 48 contiguous states, Hawaii, the District of Columbia, Alaska (Anchorage, Fairbanks), Puerto Rico, England (Bentwaters, Lakenheath and Mildenhall), Germany (Frankfurt, Wiesbaden, Geilenkirchen, Heidelberg, Ramstein, Bitburg, Hahn), Iceland (Keflavik), Italy (Naples, Brindisi), Panama, and U.S. Virgin Isles.

5. Point(s) of production (city, county, and State or foreign country).

N/A

6. Discount from list prices or statement of net price.

Prices shown are NET Prices; Basic Discounts have been deducted

a. Prompt Payment - Net 30 days from receipt of invoice

b. Government Educational Institutions – offered the same discounts as all other Government customers.

7. Quantity discounts.

NONE

8. Prompt payment terms.

NONE

9a. Notification that Government purchase cards are accepted at or

below the micropurchase threshold.

YES, Government Purchase Cards are accepted below the micropurchase threshold.

9b. Notification whether

Government purchase cards are accepted or not accepted above the micro-purchase threshold.

YES, Government Purchase Cards are accepted above the micropurchase threshold.

10. Foreign items (list items by country of origin).

None.

11a. Time of delivery. (Contractor insert number of days.)

Standard delivery terms: 10 days

11b. Expedited Delivery. a. Time of delivery - shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NO. (SIN)

DELIVERY TIME - DAYS ARO

54151S

To Be Negotiated

b. Expedited delivery times:

SPECIAL ITEM NO. (SIN)

DELIVERY TIME-

DAYS ARO

54151S Contact Information Strategies, Inc.

c.

d. Urgent requirements:

When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering agency, agencies are encouraged, if time permits, to contact InfoStrat for obtaining accelerated delivery. InfoStrat shall reply to the inquiry within three workdays after receipt. (Telephonic replies shall be confirmed by InfoStrat in writing.) If InfoStrat offers an accelerated delivery time acceptable to the ordering agency, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

11c. Overnight and 2-day delivery. The Contractor will indicate whether overnight and 2-day delivery are available. Also, the Contractor will indicate that the schedule customer may contact the Contractor for rates for overnight and 2-day delivery.

Overnight and 2-day Delivery are also available. Contact Contractor for rates for overnight and 2-day delivery.

11d. Urgent Requirements. The Contractor will note in its price list the "Urgent Requirements" clause of its contract and advise agencies that they can also contact the Contractor's representative to effect a faster delivery.

In regards to the "Urgent Requirements" clause, agencies are advised to contact the contractor for Urgent delivery requirements.

12. F.O.B. point(s).
- a. Destination for all locations within the 48 contiguous states and the District of Columbia.
 - b. Point of Embarkation for all locations outside the 48 contiguous states.

13a. Ordering address(es).
Information Strategies, Inc.
Attn: GSA Contracts Officer
James Townsend
5101 Wisconsin Avenue NW
#420
Washington, D.C. 20016
1-202-364-8822
www.infostrat.com

13b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3.

14. Payment address(es)
Payment Via Check/U.S. Mail:

Information Strategies, Inc.
5101 Wisconsin Avenue NW
#420
Washington, D.C. 20016

Make checks payable to:
Information Strategies, Inc

Payment Via ACH:
Information Strategies, Inc

Bank: **TD Bank, N.A.**
 Checking Account **#430 889 2739**

ACH/Wire info	Incoming Domestic ACH payment	Incoming Domestic Wire payment
Bank ABA #	026013673	026013673
Bank SWIFT address	N/A	N/A
Bank Name	TD Bank, N.A.	TD Bank, N.A.
Bank Address	2035 Limestone Road	2035 Limestone Road
City	Wilmington	Wilmington
State	Delaware	Delaware
ZIP	19808	19808

15. Warranty provision.

Please call InfoStrat to obtain a Return Authorization" (RA) number for all returns. All goods to be returned must have prior authorization from our customer service department within 30 days from the receipt of shipment. If not within 30 days from receipt of shipment, Return will not be approved.

New Products in original cartons must be shipped prepaid to InfoStrat. Goods returned freight collect will be refused, or if accepted, the freight charges will be deducted from the credit allowance. Credit for approved returns will be issued for the original invoice price, and subject to a 25% restocking charge.

If the item was ordered in error by the customer, a full refund will be given for returned items in the original unopened packages, less the shipping charges.

Items which are not returned in their original, unopened packages will be examined for damage,

graded for resale ability and credited accordingly.

All merchandise must be in original, unused condition and resalable as new. For health safety reasons, no used products are to be returned under any circumstances. All returned goods must be sent prepaid at customer's expense. Any return that is not prepaid will be refused.

Any shortages must be reported within one business day after receipt.

A 25% restocking fee will be applied to returned goods.

16. Export packing charges, if applicable.
 N/A

17. Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level). YES, Government Purchase Cards are accepted above the micro-purchase threshold.

18. Terms and conditions of rental, maintenance, and repair (if applicable). N/A

19. Terms and conditions of installation (if applicable). N/A

20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable). See Warranty for Repair Parts, If Applicable.

20a. Terms and conditions for any other services (if applicable)

N/A

21. List of service and distribution points (if applicable).

N/A

22. List of participating dealers (if applicable).

N/A

23. Preventive maintenance (if applicable).

N/A

24a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants).

None

24b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor's website or other location.) The EIT standards can be found at: www.Section508.gov/.

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following:

www.infostrat.com/isi/section508

(The EIT standard can be found at: www.Section508.gov/).

25. Data Universal Number System (DUNS) number.

603668575

26. Notification regarding registration in Central Contractor Registration (CCR) database. Expiration Date: 12/30/2014
(4) Amendments to Federal Supply Schedule Price Lists must include on the cover page the same information as the basic document plus the title "Supplement No. (sequentially numbered)" and the effective date(s) of such supplements.

(5) The Contractor must provide two of the Federal Supply Schedule Price Lists (including covering letters), to the Contracting Officer 30 days after the date of award. Accuracy of information and computation of prices is the responsibility of the Contractor. NOTE: The obliteration discussed in subdivision (b)(2)(i) of this clause must be accomplished prior to the printing and distribution of the Federal Supply Schedule Price Lists.

(6) Inclusion of incorrect information (electronically or in paper) will cause the Contractor to reprint/resubmit/correct and redistribute the Federal Supply Schedule Price List, and may constitute sufficient cause for Cancellation, applying the provisions of 52.212-4 , Contract

Terms and Conditions (paragraph (m), Termination for Cause), and application of any other remedies as provided by law-- including monetary recovery.

(7) In addition, one copy of the Federal Supply Schedule Price List must be submitted to the National Customer Service Center, Bldg. No. 4, 1500 E. Bannister Road, Kansas City, MO 64131.